



## **AGRICULTURAL MACHINERY WARRANTY**

**This warranty program is proudly administered by Premium Warranties Australia Pty Ltd.**

Please ensure you read the terms and conditions of the warranty contract before completing the application.

The Selling Dealer is the issuer of this Warranty Service Contract and will decide the type and term of Warranty they will offer the Contract Holder. By signing the Warranty Application, you have accepted the Terms and Conditions of the Contract. Your Dealer has appointed Premium Warranties Australia Pty Ltd ABN 91 060 943 375 to administer this Contract.

### Terms and Conditions

1. Subject to the Terms and Conditions, the Selling Dealer may, at their absolute discretion, advise the Administrator to consider a request by the Contract Holder to repair or replace any damaged parts which are listed as covered items on the Contract selected. Any claim must be made by the Contract Holder during the Warranty Term.
2. To qualify for coverage under this Contract the machinery must be purchased from an approved dealer and is in sound operating condition at the time of delivery to the Contract Holder
3. This Warranty is for used machinery and does not cover the normal reduction in performance of a Covered Item due to wear and tear commensurate with the age and hours of use to which the machinery has been subject.
4. Benefits conferred by this Warranty are in addition to any rights and remedies which are available to the Contract Holder at law.
5. Covered Items are listed on Page 3. Any item not listed as a Covered Item or noted as an Exclusion is not covered by this Warranty. Liability is restricted to the replacement of the failed part and not the entire vehicle component.
6. Claim Limits are specified on Page 4.
7. **The Contract Holder acknowledges and agrees to pay the first Two Hundred and Fifty Dollars of each and every authorised claim. This amount will form part of the maximum claim limit.**
8. Book Replacement - in the event you lose or are unable to locate your Warranty Contract Booklet, you may apply for a replacement book at a cost of \$33.
9. This Contract may only be cancelled by a financier with an interest if the machinery is repossessed. Any refunds will be paid to the financier.
10. Servicing and preventative maintenance must be carried out in accordance with the original Manufacturer's requirements, including the use of the recommended oils, coolants and fluids. Failure to comply with the servicing obligations will void this warranty. In the event of a claim you will be required to provide invoices showing dates, hours, parts and lubricants replaced in the course of servicing.
11. It is the responsibility of the Contract Holder to ensure the hour meter is operating at all times. Failure to do so may void the Contract.
12. In the event of a claim contact the Administrator by Phone: 1800 111 330 Fax: 07 3380 3150 [claims@premiumwarranties.com.au](mailto:claims@premiumwarranties.com.au) PO Box 304 SPRINGWOOD QLD 4127 **prior to commencement of any repair.** We will then refer you to an authorised repairer for assessment and if deemed a claim under the Terms and Conditions of the Contract may issue Authorisation for the repair to be carried out. In some instances we may require photographs of the failed part and a report from an independent assessor to assist in assessing a claim.

13. This Contract is not transferrable to another machine, however if all Terms and Conditions have been complied with, the Administrator may consider a request to transfer the Contract to the new owner, upon receiving a transfer fee of \$90 within 7 days of the machinery sale.
14. Any downtime, loss of income, costs and expenses incurred in making a claim or complying with the Contract Holder's obligations, including servicing and preventative maintenance, fault diagnosis, travel costs by a Service Technician and the cost of transporting the equipment to an authorised repairer are the responsibility of the Contract Holder and not claimable under this Contract.
- 15. EXCLUSIONS:**
  - Fraudulent or deceptive claims by the Contract Holder or any third party
  - Pre-existing faults
  - Any part or component subject to Manufacturer's recall
  - Failure due to normal wear and tear
  - Service and maintenance items
  - Failure due to overheating, lack of oil, water or coolants
  - Failure due to incorrect tuning, detonation or over-boosting
  - Oil, water or fuel leaks
  - Replacement of seals, boots or gaskets
  - Failure due to operating the machine outside Manufacturer's recommendations
  - Failure due to any modification from the Manufacturer's original specifications
  - Consequential loss or damage of any kind
  - Failure caused by contaminated or use of incorrect fuel, coolants or lubricants
  - Failure caused by accident, owner neglect or abuse
  - Failure caused by corrosion or water submersion
16. These Terms and Conditions form part of the sale contract between the Contract Holder and the Selling Dealer. To the fullest extent permitted by law and to the extent of any inconsistency between the terms of this Warranty Service Contract and the terms of the sale contract between the Contract Holder and the Selling Dealer, the terms of this Warranty Service Contract shall override the relevant terms in the sale contract.
17. Privacy: In addition to the information in the Warranty Application the Administrator may also collect personal information about you from a servicing dealer or other service providers. The information collected is used to assess your claim and decide on its acceptance and settlement terms. Your personal information may be disclosed to assessors, investigators and other service providers to assist in ascertaining settlement terms. With some exceptions, you have right of access to and correction of this information upon request, by contacting the Privacy Officer on 1800 111 330.
18. Dispute Resolution: Should a dispute arise concerning either the Warranty or a claim, the Contract Holder may choose to refer the matter to our internal Disputes Panel (the 'Panel') for determination and you will receive a response within 15 working days of the 'Panel' receiving your correspondence. The 'Panel' can be contacted by writing to the Administrator at PO Box 304, Springwood QLD 4127. If you are still dissatisfied following the determination of the 'Panel', or choose not to refer the dispute to the 'Panel', Premium Warranties Australia Pty Ltd will advise the Contract Holder of other methods of resolution available.

## Covered Items

### PLAN A - ITEMS 1-4 ONLY

#### 1. Engine. The following internally lubricated parts:

Pistons, piston rings, cylinder sleeves, main bearings, con rods, con rod bearings, oil pump, push rods, camshaft bearings, camshaft and crankshaft (specifically excludes harmonic balancer, damaged or worn key-way). Cylinder block and head only if damaged by failure of any of the above covered components.

#### 2. Powertrain-Gearbox / Hydrostatic Transmission

Internally lubricated components of both manual and automatic transmissions and transfer case. (Specifically excludes burnt/worn friction plates).

#### 3. Differential

Internally lubricated components. (Specifically excludes axles, drive shaft, wheel bearings and burnt/worn friction plates).

#### 4. Hydraulic Components

Hydraulic pump motor and control valves. (Specifically excludes seals, damage caused by corrosion, pitting or impact).

### PLANS B, C & D - ITEMS 1-10

#### 5. Final Drive

Hydraulic motor.

#### 6. Brakes

Master cylinder and power booster.

#### 7. Electrical

Starter motor, alternator, generator, voltage regulator. (Specifically excludes electrical connectors and wiring harness).

#### 8. Turbo Charger (factory fitted only)

Impellers and bearings.

#### 9. Computer

Electronic Engine Management (EEM) Unit. (Specifically excludes resetting of the EEM, damage caused by water, corrosion, incorrect battery charging or jump starting).

#### 10. Radiator

Engine cooling radiator and turbo intercooler. (Specifically excludes service/cleaning of blocked radiators and damage caused by impact).

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**PLEASE NOTE:** The total value of claims is not to exceed the Market Value of the machinery at the time of the most recent claim. This Warranty Service Contract is not a maintenance contract and does not cover service items and/or adjustments. The Administrator has absolute discretion when deciding the most cost effective method of repair, which may include the use of non-genuine or used parts to restore the machinery to the condition prior to the fault occurring. If the age and operating hours of the machinery contributes to the failure, the Contract Holder may be required to contribute towards the cost of the repair should such a repair lead to the betterment of the machinery condition.

**Claim Limits**

**COVERED ITEMS AND MAXIMUM LIMIT PER CLAIM**

COVERED ITEM	PLAN A		PLAN B		PLAN C			PLAN D	
	*Small Implement	*Utility Tractor	*Utility Tractor	*Medium Rigid	*Medium Rigid	*Heavy Rigid	*Heavy Articulated	*Heavy Rigid	*Heavy Articulated
Engine	\$2,500	\$3,500	\$5,000	\$7,500	\$10,000	\$12,500	\$15,000	\$20,000	\$25,000
Gearbox	\$1,500	\$2,000	\$2,500	\$3,500	\$5,000	\$6,500	\$7,500	\$10,000	\$12,500
Differential	\$1,500	\$2,000	\$2,500	\$3,500	\$5,000	\$6,500	\$7,500	\$10,000	\$12,500
Hydraulics	\$1,500	\$2,000	\$2,500	\$3,500	\$5,000	\$6,500	\$7,500	\$10,000	\$12,500
Final Drive			\$2,500	\$3,500	\$5,000	\$6,500	\$7,500	\$10,000	\$12,500
Brakes			\$1,000	\$2,000	\$2,500	\$3,000	\$3,000	\$4,000	\$5,000
Electrical			\$1,000	\$2,000	\$2,500	\$3,000	\$3,000	\$4,000	\$5,000
Turbo			\$1,000	\$2,000	\$2,500	\$3,000	\$3,000	\$4,000	\$5,000
Computer			\$1,000	\$2,000	\$2,500	\$3,000	\$3,000	\$4,000	\$5,000
Radiator			\$1,000	\$2,000	\$2,500	\$3,000	\$3,000	\$4,000	\$5,000

**Eligibility Requirements**

- **Plan A**  
**\*Small Implement:** Up to 39HP, 8 years, 2,500hrs.  
**\*Utility Tractor:** 40 - 99HP, up to 15 years, 7,500hrs.
- **Plan B**  
**\*Utility Tractor:** 40 - 99HP, up to 10 years, 5,000hrs.  
**\*Medium Rigid:** 100 - 174HP, up to 15 years, 7,500hrs.
- **Plan C**  
**\*Medium Rigid:** 100 - 174HP, up to 10 years, 5,000hrs.  
**\*Heavy Rigid:** 175 - 345HP, up to 20 years, 10,000hrs.  
**\*Heavy Articulated:** 235 - 600HP, up to 20 years, 10,000hrs.
- **Plan D**  
**\*Heavy Rigid:** 175 - 345HP, 15 years, 7,500hrs.  
**\*Heavy Articulated:** 235 - 600HP, up to 15 years, 7,500hrs.

**PLEASE NOTE:** The machinery must be mechanically sound and in safe operating order at the time of sale.

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 1**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 2**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 3**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 4**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 5**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 6**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 7**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 8**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 9**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 10**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 11**

Warranty Contract #: .....  
Customer Name: .....  
Date: .....  
Hours: .....  
Invoice/Job No: .....

Dealer/Mechanic stamp:

**SERVICE COUPON 12**